

Quality Assurance Engineer

Job Type: Contractor
Location: Philippines

Company Overview

First Performance develops the next generation of financial card controls, AI/ML based data enrichment, and digital engagement with leading processors and banks across the world. We empower their cardholders to use, manage, and control their finances digitally.

First Performance is a global company headquartered in Midtown Atlanta's hub of technology and innovation and has offices also in Santiago, Chile, and Sao Paulo, Brazil. We are backed by some of the largest and most respected financial and corporate investors including MasterCard, Fiserv/First Data, Synchrony Financial, Regions Bank, RRE Ventures, and Thandorf.

Everyone at First Performance brings purpose and passion to work every day. Our teams are small, dedicated, and collaborative. Individuals are given ownership and accountability for their work. Our company is not just about technology, it's about people. We help employees to build great careers and live great lives, especially in these complicated times. Our goals are about achieving success for our customers and our company. If you love to invent, have an entrepreneurial spirit, and strive for operational excellence, we want you on our team!

Position Description

- Document and maintain test cases derived from requirements/specifications
- Execute test cases and test suites on APIs, web applications, and mobile apps in various browsers and environments
- Perform different test methodologies to make sure applications are working as expected
- Execute API tests
- Use SQL queries using different databases to retrieve data for validation purposes
- Investigate, troubleshoot, and analyze the root cause of issues encountered
- Create concise and accurate defect reports in issue tracking software and follow up until issues are resolved
- Provide feedback and suggestions to enhance the user experience of the applications
- Automate documented test cases using BDD automation framework
- Run automation test suites on various environments
- Report results of manual and automation testing
- Manage multiple priorities and tasks in a dynamic fast-paced work environment
- Work collaboratively with product owners, architects, and developers to achieve team and company goals

Qualifications

- 5-7 years of experience with manual testing of APIs, web applications, and mobile apps
- Strong experience with exploratory testing
- Familiar with writing SQL queries to retrieve data from databases
- Experience with API testing
- Process and documentation oriented

Equal Employment Opportunity

All employment decisions shall be made without regard to age, race, creed, color, religion, sex, national origin, ancestry, disability status, veteran status, sexual orientation, gender identity or expression, genetic information, marital status, citizenship status or any other basis as protected by federal, state or local law.

- Detail oriented and methodical
- Willingness to learn automation testing
- Strong desire for learning new technologies
- Excellent communication and organizational skills
- Positive attitude
- Creative problem solving
- Excellent time management
- Ability to work as an individual or in a team
- Fluent in English
- Available from 9AM-12PM EST to attend Team Meetings
- Knowledge of Agile methodology

Preferred Skills

- Experience testing financial applications
- Experience with JIRA
- Experience With Gmail and Google Apps
- Experience with BDD Automation Framework

Contact Information: HR@FirstPerformance.com

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