

FIRST PERFORMANCE

API Platform

Delivering the next generation of card controls and digital engagement with the following features and capabilities:

CARD CONTROLS

Card On/Off

- Manage, where, when, and how cards can be used by turning cards off and on as needed.

Channel On/Off

- Control *where* card purchases are accepted or blocked including In-Store, ATM, Online, Contactless.

Travel

- Manually or automatically turns controls on and off for countries and US States.

Spending Limits

- Allows cardholders to set, manage and track spending.

On-For-One Control

- Override all card controls to complete the next transaction.

Whitelist/Blacklist

- Cardholders can approve/block payments by specific merchants.

REAL-TIME ALERTS & MESSAGING

- Empower cardholders with important messages for new products and promotions, transaction status, and potential fraud via text, email, or push notification.



MERCHANT DATA CLEANSING

- Intelligently cleanses transaction details into cardholder-friendly, actionable data

CARD on FILE

- Groups and cleanses merchant information, enabling cardholders to easily view and manage all merchants with their card on file

CHATBOTS

- Performs inquiries, such as balance inquiry, card on/off, and transaction history via Facebook Messenger

SUPPORT SERVICES

EXECUTIVE DASHBOARD

- Real-time Analytics & Dashboards
- Transaction & Usage Data
- Mass messaging and controls panel
- GDPR suite for User Rights & Reporting
- User & Group Management

CALL CENTER MANAGEMENT

- API & Web Integration options
- Real-time view of settings
- Manage & track session
- Pre-built & Custom Reason Codes
- Active Directory & LDAP ready

For more information, contact First Performance:

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