

# FIRST PERFORMANCE

## API PLATFORM

Delivering the next generation of card controls and digital engagement with the following features and capabilities:

### CARD CONTROLS

#### Card On/Off

Manage, where, when, and how cards can be used by turning cards off and on as needed

#### Channel On/Off

Control where card purchases are accepted or blocked including In-Store, ATM, Online, and Contactless

#### Travel

Manually or automatically turn controls on and off for countries and US States

#### Spending Limits

Allow cardholders to set, manage, and track spending

#### On-For-One Control

Override all card controls to complete the next transaction

#### Whitelist/Blacklist

Cardholders can approve or block payments by specific merchants

## REAL-TIME ALERTS & MESSAGING

Empower cardholders with important messages for new products and promotions, transaction status, and potential fraud via text, email, or push notification.



## MERCHANT DATA CLEANSING

Intelligently cleanse transaction details into cardholder-friendly, actionable data.

### CARD on FILE

Group and cleanse merchant information, enabling cardholders to easily view and manage all merchants with their card on file.

### CHATBOTS

Perform inquiries, such as balance inquiry, card on/off, and transaction history via Facebook Messenger.

## SUPPORT SERVICES

### EXECUTIVE DASHBOARD

- Real-time analytics and dashboards
- Transaction and usage data
- Mass messaging and controls panel
- GDPR suite for User Rights and reporting
- User and Group Management

### CALL CENTER MANAGEMENT

- API and web integration options
- Real-time view of settings
- Manage and track session
- Pre-built and custom reason codes
- Active Directory and LDAP ready

For more information, contact First Performance:

+1.404.969.1493

Info@FirstPerformance.com